



# Maintenance Manual



A red-tinted photograph of a building's exterior. The image shows horizontal siding on the wall and a roll-up garage door on the left. The text is overlaid on the left side of the image.

Croci products provide your property with  
**protection, security, and savings.**

## ➤ Shutter Maintenance

All our products are manufactured from quality 6063-T6 extruded aluminum, which is under stringent quality testing/certification and meets all national standards. While aluminum has a long-life expectancy it still does require some maintenance to keep its integrity. To maintain the quality of your shutters it is necessary to carry out cleaning and operational maintenance.

Although you may plan to use shutters only during extreme weather conditions, it is still important to operate your shutters regularly to ensure moving parts will operate when these conditions arise. Most issues found with shutters have been linked to a lack of regular operation. Failing to maintain your shutters may affect the warranty provided by your dealer.

If at any time after installation you have your home painted, contact your installer to inspect your rolling shutters. There have been reports of major damage after shutter curtains moved by painters are operated without proper adjustment.

The information recommended throughout the manual is based on Croci Maintenance Standards and may not apply to all situations/configurations. For more detailed information on repair/maintenance please contact your Croci shutter provider.



## ➤ Rolling Shutter Maintenance

### Operation

It is important that you open and close your shutters at least once a month. This will help keep your tracks clear and slats moving smoothly.

### Upkeep

2-4 times a year apply graphite spray, and/or wax spray in the side tracks. After application, regularly operate your shutters to distribute the lubricant.

### Cleaning

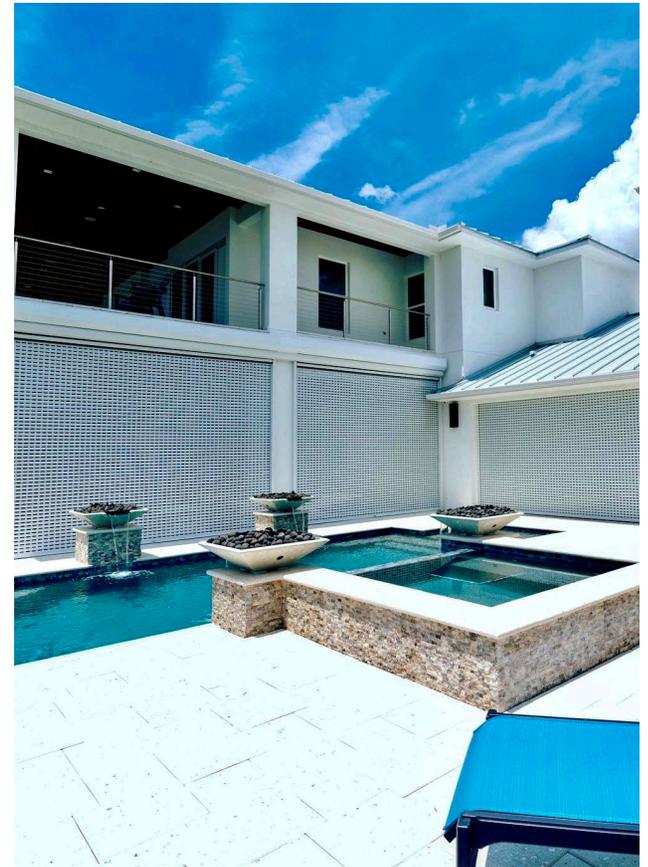
We recommend the shutter curtains and tracks are washed with a mild soap solution and a soft cloth or fine-haired brush every three months to remove any dirt, salt, or sand. Shutters can be power washed if performed by an authorized Croci dealer. Power washing your shutters improperly can damage them and void the warranty provided by your installer.

### What to Use

Use a low PH level soap, such as automobile soap. Avoid cleaners that have vinegar, citrus, sodium bicarbonate, solvents, or high PH. Once you have cleaned the shutter, ensure all surfaces are rinsed with clear water and dried with a soft absorbent cloth.

### Do not Use

- Abrasive cleaners
- Sharp blades such as razors or paint scrapers
- Mineral spirits or solvents of any kind
- WD-40



## ➤ Accordion Shutter Maintenance

### Operation

It is important that you open and close your shutters at least once a month. This will help keep your tracks clear and blades moving smoothly.

### Upkeep

2-4 times a year apply graphite spray, and/or wax spray in the upper tracks, paying special attention to the wheels. After spraying, open and close the shutters to ensure the lubricant is distributed.

### Cleaning

First, ensure debris is removed from the upper and lower tracks. We recommend tracks are washed with a mild soap solution and a soft cloth or fine-haired brush every three months to remove any dirt, salt, or sand. Shutters can be power washed if performed by an authorized Croci dealer. Power washing your shutters improperly can damage them and void the warranty provided by your installer.

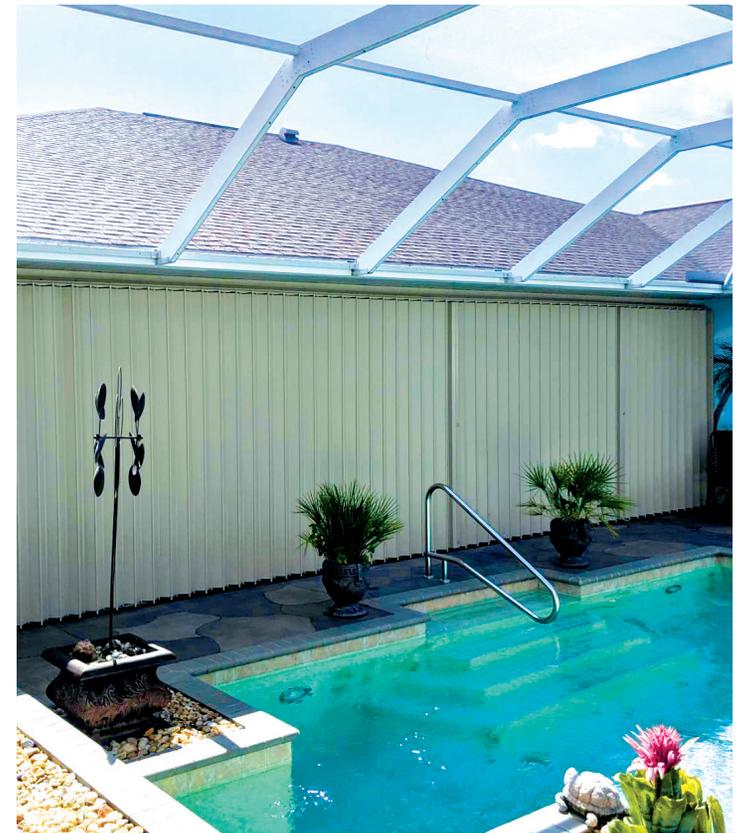
### What to Use

Use a low PH level soap, such as automobile soap. Avoid cleaners that have vinegar, citrus, sodium bicarbonate, solvents, or high PH. Once you have cleaned the shutter, ensure all surfaces are rinsed with clear water and dried with a soft absorbent cloth.

### Do not Use

- Abrasive cleaners
- Sharp blades such as razors or paint scrapers
- Mineral spirits or solvents of any kind
- WD-40

**NOTE:** *If you have key operated accordion shutters. Keep track of your keys to ensure proper operation. Losing your keys will not allow you to prepare your home for an extreme weather event. Or access your home after shutters have been locked.*



## ➤ Bahama Shutter Maintenance

### Operation

It is important that you open and close your Bahama blades at least once a month. This will assist in keeping the blades moving smoothly. (Only applies to Articulating Impact Bahamas)

### Upkeep

Twice a year remove the screws from the arm and arm collar, and apply graphite spray, and/or wax spray. (See figure below)

### Cleaning

We recommend the shutters are washed with a mild soap solution and a soft cloth or fine-haired brush every three months to remove any dirt, salt, or sand. Use a low PH level soap such as automobile soap in combination with wax. Shutters can be power washed if performed by an authorized Croci dealer. Power washing your shutters improperly can damage them and void the warranty provided by your installer.

### Do not Use

- Abrasive cleaners
- Sharp blades such as razors or paint scrapers
- Mineral spirits or solvents of any kind
- WD-40

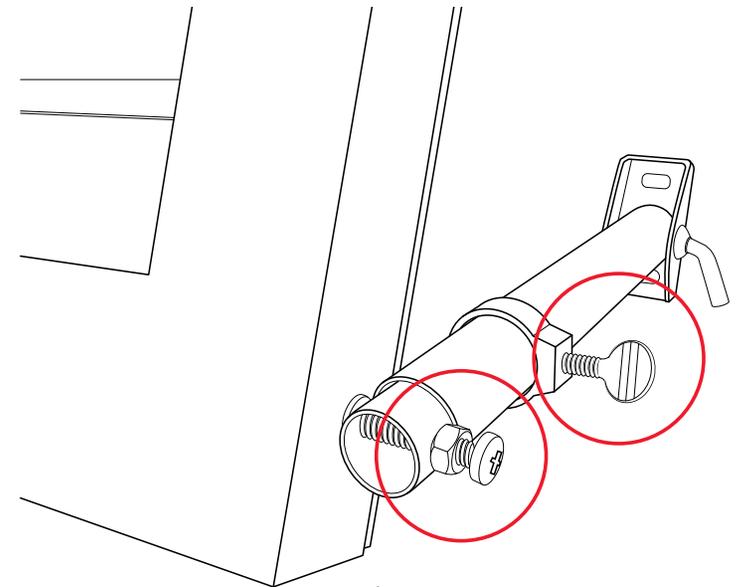


Figure 1.1  
Only remove the arm and arm collar screws shown in this figure.

## ➤ Colonial Shutter Maintenance

### Operation

It is important that your Colonial Shutters are locked in place, whether in the open or closed position. This will prevent Colonials from becoming damaged.

### Cleaning

We recommend the shutters are washed with a mild soap solution and a soft cloth or fine-haired brush every three months to remove any dirt, salt, or sand. Use a low PH level soap such as automobile soap in combination with wax. Shutters can be power washed if performed by an authorized Croci dealer. Power washing your shutters improperly can damage them and void the warranty provided by your installer.

### Do not Use

- Abrasive cleaners
- Sharp blades such as razors or paint scrapers
- Mineral spirits or solvents of any kind
- WD-40



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